

Project Reference

Marie Curie Hospice, Solihull

:: Installation requirements

Marie Curie decided to upgrade their facilities in Solihull and build a new hospice to provide a purpose-built facility to enable their staff to care for their patients in better surroundings. The hospice not only offers 24 bedrooms for in-patient care but also day services and support for families. The catering facilities therefore played a fundamental role in the development and meant that choosing a suitable floor finish for this area was essential. The clients were looking for a slip resistant, durable floor.

:: Why National Flooring?

A vast amount of pre-construction consultation was required with Marie Curie, their architects and the employees of Marie Curie on the selection process to ensure that all involved were happy with the chosen product. Marie Curie asked to view an existing installation with their Architect to both view the product in a live environment and the standard of workmanship. Both the client and architect were satisfied with the installation and therefore wanted to discuss the project further.

The Degafloor FB system is a textured floor finish that was specified to provide adequate slip resistance in the kitchen environment. The client was aware that the texture of the system would mean adapting their cleaning regime and therefore asked their Commissioning Officer and Head Chef at the existing Solihull site to become involved with the selection. As a part of this process The National Flooring Company arranged for the team at Marie Curie to visit another installation near the local area to view the floor in a live kitchen environment. To demonstrate the recommended cleaning regime The National Flooring Company organised a viewing to watch the clean down process at the venue.

Throughout the development The National Flooring Company attended pre contracts meetings with Willmott Dixon to understand their requirements and devise a working programme that would cause minimal disruption to the other trades and provide all the necessary Health and Safety requirements.

The project showcases The National Flooring Company's ability to provide high levels of customer service at every stage of the development and manage a process where a number of stakeholders are involved. It also demonstrates the company's abilities as a well educated and experienced flooring contractor that pays particular attention to individual's requirements and the capability to coordinate them in a managed process to everyone's satisfaction.



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Kieran Danby, Willmott Dixon comments, "During the construction stage the working relationship, understanding of the difficult logistics and our restrictive programme were managed efficiently and effectively. The National Flooring Company's openness and understanding of resource levels and programme durations allowed other trades on site to be managed effectively and by working together we were able to resolve the difficult access restrictions without incurring any additional costs. I would certainly recommend The National Flooring Company based on our experience on this project and look forward to working with the company again."

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